

15/09/26

Dear Families,

To introduce Arbor the school's two-way information and payments system

What benefits does Arbor offer?

- Clear direct communication between school and guardians via text or email (paperless).
- To seek permissions for school trips and adhoc activities
- Enable you to sign your child up for Lunch-time or After school clubs
- Payments – to cover dinners, school trips, clubs etc... **We are going cashless**
- Check dinner balances 24/7
- View your child's attendance

What options are available for accessing Arbor's Parental Portal?

1. **Arbor Parent Portal?**
 - The Parent Portal allows guardians to have access through their browser via a laptop/computer (no need to download the app if you do not wish)
2. **Arbor Parent App?**
 - The Parent App is a mobile version of the Parent Portal, for use on mobile devices such as smartphones and tablets. Parents can download the Parent App for free from either the Play store for Android phones or the App Store for IOS.
 - Parents and Guardians have the same login and account details to the Parent App and the Parent Portal.

How do I get started with Arbor?

- School will need your current email address to enable us to send you the invitation email to set up your account (**note - all new accounts need to be opened via the browser, after this point you can then download the app version, if you wish**).
- If we already hold your current email address no action to be taken.
- If we do not hold your current email address or you wish to change your email address follow the steps below.

Kind Regard

Mr I Tankard
Head Teacher